

# Who We Are



## We Are Strategic Designers

Since sound strategy starts with having the right goals, we start there. We take our clients through a process that begins with corporate alignment, creates definitive actions, and produces measurable results.

## We Are Implementation Facilitators

Implementing a culture of operational excellence requires people to work well together. Using our proven roadmap to operational excellence, we facilitate cultural transformation with sustainable results.

## We Are Process Improvers

Business is how you do things, the process by which ideas become profits. Upgrade's Lean methods are designed to remove time and material wastes, improving both quality and margins throughout your operation.

## We Are Cultural Transformers

Upgrade excels at helping companies instill a culture of continuous improvement. Our Lean Leader program includes Executive Coaching, training in Lean and Six Sigma principles, and transforming detractors into promoters.

## We Are Asset Optimizers

Large capital outlays require analysis to maximize the productivity of the assets our clients plan to install. With millions of dollars of daily revenue on the line, Upgrade's Asset Optimization methods allow our clients to receive returns exceeding 100:1

## Transforming Organizations



Think Big  
Start Smart  
Succeed Daily

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